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# AcrobitsSetup

Setting up the Acrobits softphone app on iPod/iPhone/iPad

Before starting the process below, consult your MediaLink<sup>™</sup> Welcome Letter for the following information:

- MediaLink Account Name
- MediaLink Password
- MediaLink Gateway

Once used, keep this information secure or, better yet, destroy it; you can always request it again. *Unauthorized use of your MediaLink account can result in unexpected charges billed to your account.* 

# Purchase and download the Acrobits softphone onto your iPod/iPhone/iPad/Android phone

- For iPhone, get it from the Apple AppStore
- For Android, get it from Google Play

## Set up your MediaLink<sup>™</sup> account

- Gather your MediaLink<sup>™</sup> credentials: you will need your username, password and gateway/server information
- Click Settings
- Click SIP Accounts
- Click +
- Click Generic SIP Account
- Enter the following information:

Title

MediaLink

Username

Enter the MediaLink username provided.

Password

Enter the MediaLink password provided. It must be entered *exactly* as provided, and is case sensitive.

Domain

Enter the name of the MediaLink gateway . Please enter carefully, noting punctuation. There must be no extra spaces.

**Display Name** 

Enter your name.

#### • Click Advanced Settings -> Incoming Calls

- Select On with Backgrounding
- Click Backgrounding Options >
- Click **Host** enter the name of your MediaLink gateway
- Click Transport Protocol and select tcp
- Click Expires and set it to 600.
- Back out to the Advanced Settings section
- Click Codecs for WiFi
  - Enable iLBC codec
  - Enable G.729a if purchased (see below), and drag it to the top of the list
  - Drag all other codecs to the disabled section
- Repeat the above with Codecs for 3G
- Back out and save

### Test your MediaLink<sup>™</sup> account

- The account icon at the top left of the App's home screen should be green
- Dialling 333 will play a test audio clip.
- Dial a test phone call and verify that the audio is clear in both directions

## Optional: purchase the G729 codec from within Acrobits (it's an *in-App purchase*)

You may want to try the sound quality with the built-in iLBC codec before springing for this add-on.

- Start Acrobits
- Click Settings
- Click Add-ons
- Select and install the "G.729 Annex A Codec"

### References

• http://www.acrobits.cz/hesk/knowledgebase.php?article=9

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